Stakeholder Satisfaction Measurement is data collected through the distribution of a questionnaire in the form of a Google Form, targeting respondents such as Students, Lecturers, Educational Staff, MBKM Partners, Graduates, and Employers of Graduates. The aim is to evaluate satisfaction with the services at the Indonesian Institute of the Arts Denpasar, as part of the accreditation criteria for the supplementary document in the preparation of the ISK AIPT ISI Denpasar.

The distribution of the questionnaire was conducted over five days, and a total of 315 respondents were gathered, as outlined in Table 1: Number and Type of Respondents, with ten satisfaction measurements, each consisting of five questions, as shown in Table 2: Sub-measurements of Satisfaction and Satisfaction Measurements.

NAME RESPONDENT	GENDER MEN	WOMEN	Grand Total
Lecturer	41	25	66
Graduate	20	17	37
Student (Active)	67	35	102
MBKM Partner	29	6	35
Employer of Graduates	22	18	40
Educational Staff	13	23	36
Grand Total	191	124	315

Table 1. Types of Respondents and the Number of Each Respondent

NO	SATISFACTION MEASUREMENT	No	INSTRUMENT
1	Satisfaction Measurement of Governance	1	Clarity of the organizational structure in the Rectorate/Faculty/Unit
		2	Clarity of the main duties and functions of each position
		3	Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit
		4	Openness in making policies and decisions
		5	Proportional monitoring of employee performance
2	Satisfaction Measurement of Management	1	Speed of administrative services
		2	ccess to information through the website: http://isi-dps.ac.id
		3	Friendliness in providing services
		4	Fairness in assigning tasks and authority
		5	Work atmosphere in the office
3	Satisfaction Measurement of Cooperation	1	Implementation of the cooperation carried out
		2	Benefits of the cooperation carried out
		3	Sustainability of the cooperation program

NO	SATISFACTION MEASUREMENT	No	INSTRUMENT
		4	Results of the cooperation program
		5	Performance of the cooperation partner
4	Satisfaction Measurement of Student Achievement	1	Recognition of student achievements
		2	Appreciation of student achievements
		3	Student achievement outcomes
		4	Development of student achievements
		5	Student determination to achieve
5	Satisfaction Measurement of Human Resources Performance	1	Performance monitoring and evaluation
		2	Recognition of work performance
		3	Mechanism for benefit disbursement
		4	Opportunity to continue studies
		5	Retirement mechanism
6	Satisfaction Measurement of Financial Management	1	Transparency of financial planning process
		2	Clarity of financial sources
		3	Performance of Non-Tax State Revenue (PNBP)
		4	Proportion of budget allocation for the tri dharma of higher education
		5	Performance of budget absorption
7	Satisfaction Measurement of Availability of Facilities and Infrastructure	1	Transparency of facilities and infrastructure procurement planning
		2	Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education
		3	Maintenance of facilities and infrastructure
		4	Performance of educational facilities and infrastructure management
		5	Accuracy of facilities and infrastructure usage
8	Satisfaction Measurement of Educational Administration	1	Relevance of the MBKM curriculum
		2	Lecturer participation in teaching
		3	Accuracy of the academic calendar
		4	Effectiveness of MBKM implementation outside the Institute
		5	Accuracy of undergraduate/applied undergraduate student graduation
9	Satisfaction Measurement of Research Administration	1	Lecturer participation in submitting research proposals
		2	Research funding support from ISI Denpasar for increasing the number of Doctors
		3	Student involvement in research on art/design creation

NO	SATISFACTION MEASUREMENT	No	INSTRUMENT
		4	Increase in the number of scientific publications by lecturers and students
		5	Usefulness of research results for learning
10	Satisfaction Measurement of Community Service Administration	1	Lecturer participation in submitting Community Service (PKM) proposals
		2	Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya
		3	Implementation of the International Community Service scheme Nata Citta Bhuwana
		4	Community service funding support from ISI Denpasar
		5	Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya

Table 2. Sub-measurements of Satisfaction and Satisfaction Measurements

User Satisfaction Calculation Scheme

RESPONDENT
Lecturer
Graduate
Student (Active)
MBKM Partner
Employer of Graduates
Educational Staff

SATISFACTION MEASUREMENT
Satisfaction Measurement of Governance
Satisfaction Measurement of Management
Satisfaction Measurement of Cooperation
Satisfaction Measurement of Student Achievement
Satisfaction Measurement of Human Resources Performance
Satisfaction Measurement of Financial Management
Satisfaction Measurement of Availability of Facilities and Infrastructure
Satisfaction Measurement of Educational Administration
Satisfaction Measurement of Research Administration
Satisfaction Measurement of Community Service Administration

SATISFACTION MEASUREMENT				
Clarity of the organizational structure in the Rectorate/Faculty/Unit	Implementation of the cooperation carried out	Performance monitoring and evaluation	Transparency of facilities and infrastructure procurement planning	Lecturer participation in submitting research proposals
Clarity of the main duties and functions of each position	Benefits of the cooperation carried out	Recognition of work performance	Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	Research funding support from ISI Denpasar for increasing the number of Doctors
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	Sustainability of the cooperation program	Mechanism for benefit disbursement	Maintenance of facilities and infrastructure	Student involvement in research on art/design creation
Openness in making policies and decisions	Results of the cooperation program	Opportunity to continue studies	Performance of educational facilities and infrastructure management	Increase in the number of scientific publications by lecturers and students
Proportional monitoring of employee performance	Performance of the cooperation partner	Retirement mechanism	Accuracy of facilities and infrastructure usage	Usefulness of research results for learning
Speed of administrative services	Recognition of student achievements	Transparency of financial planning process	Relevance of the MBKM curriculum	Lecturer participation in submitting Community Service (PKM) proposals
ccess to information through the website: http://isi-dps.ac.id	Appreciation of student achievements	Clarity of financial sources	Lecturer participation in teaching	Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya
Friendliness in providing services	Student achievement outcomes	Performance of Non-Tax State Revenue (PNBP)	Accuracy of the academic calendar	Implementation of the International Community Service scheme Nata Citta Bhuwana
Fairness in assigning tasks and authority	Development of student achievements	Proportion of budget allocation for the tri dharma of higher education	Effectiveness of MBKM implementation outside the Institute	Community service funding support from ISI Denpasar
Work atmosphere in the office	Student determination to achieve	Performance of budget absorption	Accuracy of undergraduate/applied undergraduate student graduation	Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya

indicating a level	score
Very Satisfied	4
Satisfied	3
Quite Satisfied	2
Dissatisfied	1

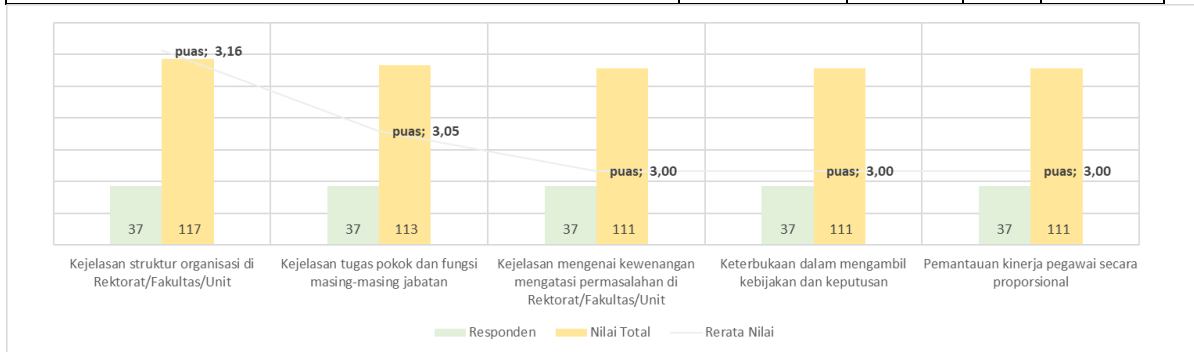| |
| --- |
| average score 3,5 s.d. 4 = Very Satisfied |
| average score 2,5 s.d. 3,4 = Satisfied |
| average score 1,5 s.d. 2,4 = Quite Satisfied |
| average score 1 s.d. 1,4 = Dissatisfied |

Score = (Fsp x 4)+(Fp x 3)+(Fcp x 2)+(Fkp x 1)/N

RESULTS OF SATISFACTION MEASUREMENT OF USERS GRADUATE RESPONDENTS

1. Satisfaction Measurement of Governance

Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3.4, indicating a level of 'satisfied'
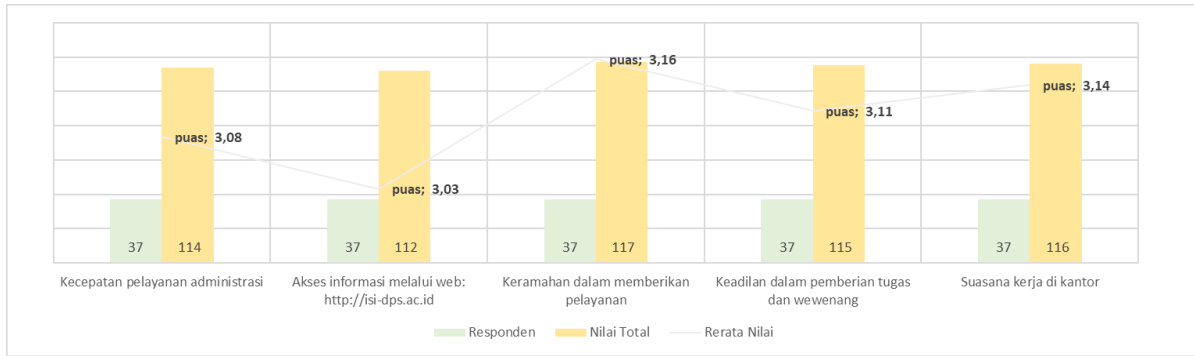
Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	37	117	3,16	satisfied
Clarity of the main duties and functions of each position	37	113	3,05	satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	37	111	3,00	satisfied
Openness in making policies and decisions	37	111	3,00	satisfied
Proportional monitoring of employee performance	37	111	3,00	satisfied

2. Satisfaction Measurement of Management

Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
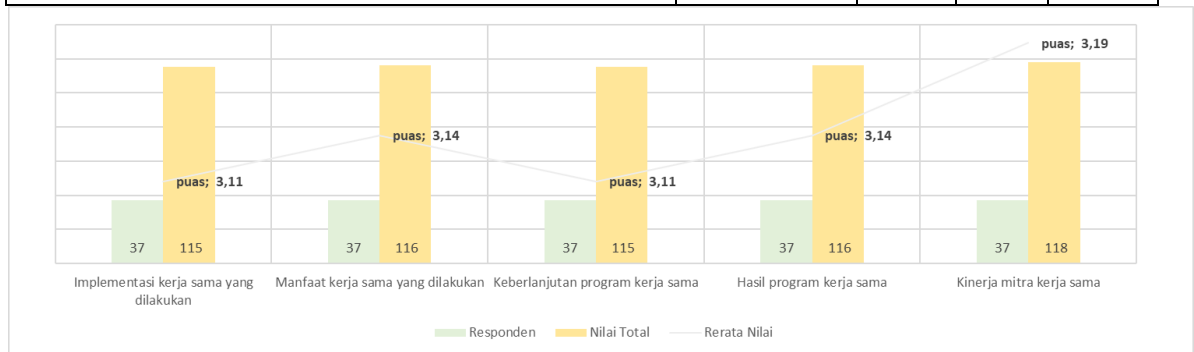
Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	37	114	3,08	satisfied
Access to information through the website: http://isi-dps.ac.id	37	112	3,03	satisfied
Friendliness in providing services	37	117	3,16	satisfied
Fairness in assigning tasks and authority	37	115	3,11	satisfied
Work atmosphere in the office	37	116	3,14	satisfied

	puas; 3,08	puas; 3,03	puas; 3,16	puas; 3,11	puas; 3,14
	37	114	37	112	37	117	37	115	37	116
	Kecepatan pelayanan administrasi	Akses informasi melalui web: http://isi-dps.ac.id	Keramahan dalam memberikan pelayanan	Keadilan dalam pemberian tugas dan wewenang	Suasana kerja di kantor

Responden   Nilai Total   Rerata Nilai

3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculations on the measurement of collaboration satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	37	115	3,11	satisfied
Benefits of the cooperation carried out	37	116	3,14	satisfied
Sustainability of the cooperation program	37	115	3,11	satisfied
Results of the cooperation program	37	116	3,14	satisfied
Performance of the cooperation partner	37	118	3,19	satisfied

	puas; 3,11	puas; 3,14	puas; 3,11	puas; 3,14	puas; 3,19
	37	115	37	116	37	115	37	116	37	118
	Implementasi kerja sama yang dilakukan	Manfaat kerja sama yang dilakukan	Keberlanjutan program kerja sama	Hasil program kerja sama	Kinerja mitra kerja sama

Responden   Nilai Total   Rerata Nilai

4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Recognition of student achievements	37	115	3,11	satisfied
Appreciation of student achievements	37	115	3,11	satisfied

Student achievement outcomes	37	116	3,14	satisfied
Development of student achievements	37	118	3,19	satisfied
Student determination to achieve	37	118	3,19	satisfied
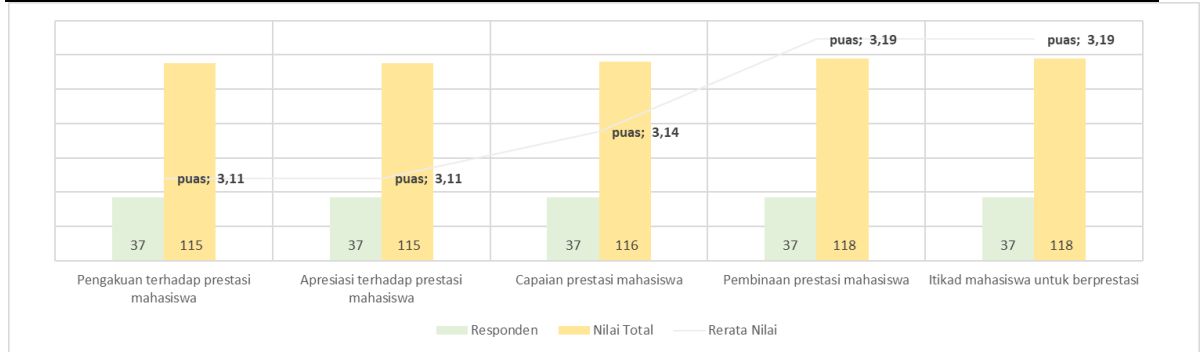
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	37	115	3,11	satisfied
Recognition of work performance	37	114	3,08	satisfied
Mechanism for benefit disbursement	37	110	2,97	satisfied
Opportunity to continue studies	37	119	3,22	satisfied
Retirement mechanism	37	110	2,97	satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results

from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of financial planning process	37	110	2,97	satisfied
Clarity of financial sources	37	109	2,95	satisfied
Performance of Non-Tax State Revenue (PNBP)	37	109	2,95	satisfied
Proportion of budget allocation for the tri dharma of higher education	37	109	2,95	satisfied
Performance of budget absorption	37	109	2,95	satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure
Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

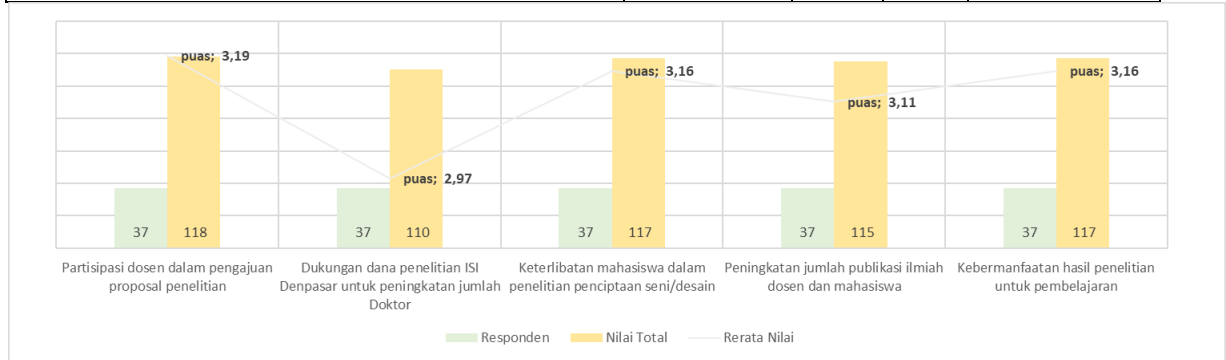| Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	37	111	3,00	satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	37	109	2,95	satisfied
Maintenance of facilities and infrastructure	37	108	2,92	satisfied
Performance of educational facilities and infrastructure management	37	109	2,95	satisfied
Accuracy of facilities and infrastructure usage	37	112	3,03	satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	37	118	3,19	satisfied
Lecturer participation in teaching	37	124	3,35	satisfied
Accuracy of the academic calendar	37	113	3,05	satisfied
Effectiveness of MBKM implementation outside the Institute	37	115	3,11	satisfied
Accuracy of undergraduate/applied undergraduate student graduation	37	118	3,19	satisfied
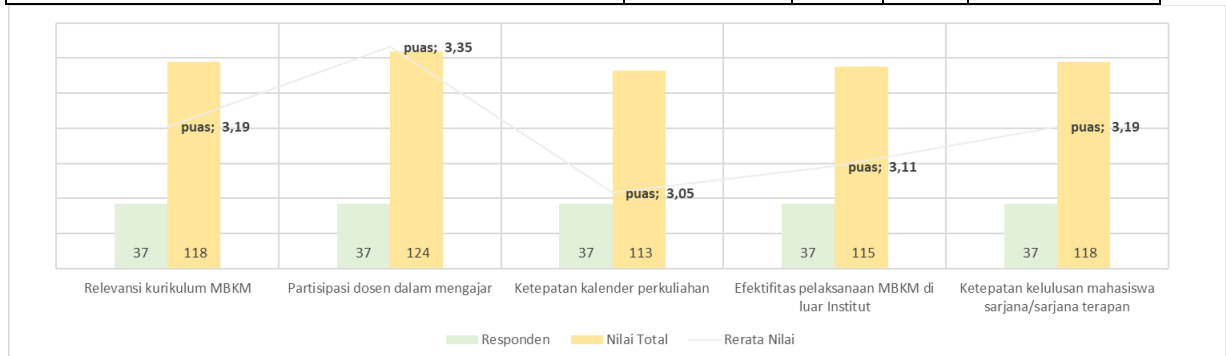
9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	37	118	3,19	satisfied

Research funding support from ISI Denpasar for increasing the number of Doctors	37	110	2,97	satisfied
Student involvement in research on art/design creation	37	117	3,16	satisfied
Increase in the number of scientific publications by lecturers and students	37	115	3,11	satisfied
Usefulness of research results for learning	37	117	3,16	satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of community service, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	37	112	3,03	satisfied
Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	37	115	3,11	satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	37	113	3,05	satisfied
Community service funding support from ISI Denpasar	37	114	3,08	satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	37	118	3,19	satisfied
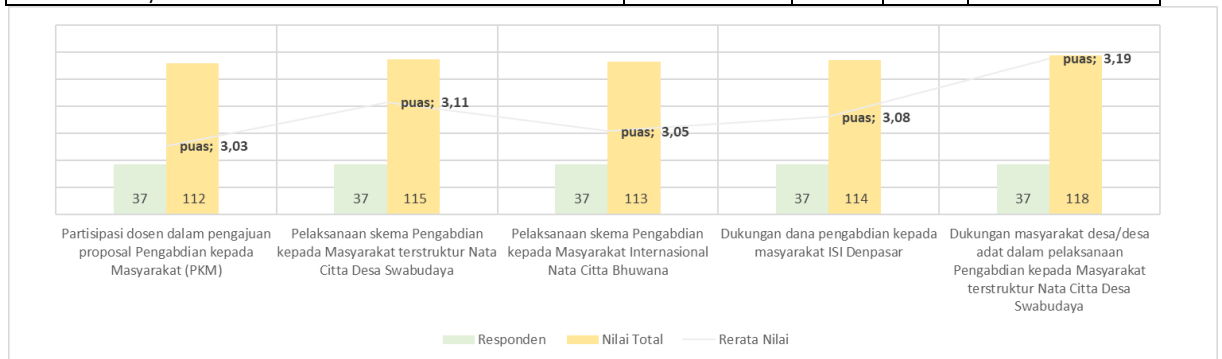
RESULTS OF SATISFACTION MEASUREMENT OF USERS LECTURER RESPONDENTS

1. Satisfaction Measurement of Governance

   Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	66	238	3,61	satisfied
Clarity of the main duties and functions of each position	66	232	3,52	satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	66	228	3,45	satisfied
Openness in making policies and decisions	66	229	3,47	satisfied
Proportional monitoring of employee performance	66	218	3,30	satisfied

2. Satisfaction Measurement of Management

   Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	66	221	3,35	satisfied
Access to information through the website: http://isi-dps.ac.id	66	227	3,44	satisfied
Friendliness in providing services	66	228	3,45	satisfied
Fairness in assigning tasks and authority	66	219	3,32	satisfied
Work atmosphere in the office	66	225	3,41	satisfied
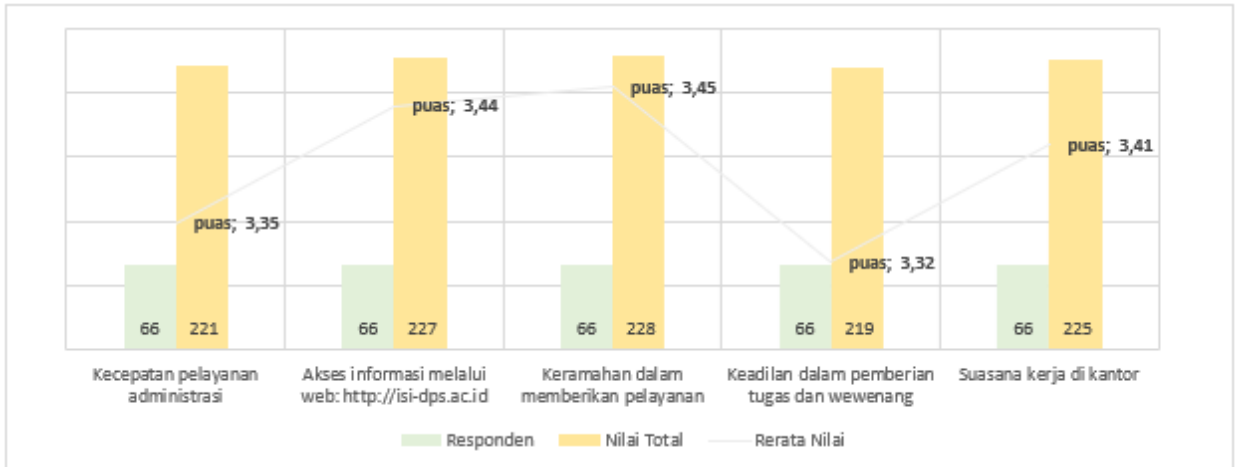
3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculations on the measurement of collaboration satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
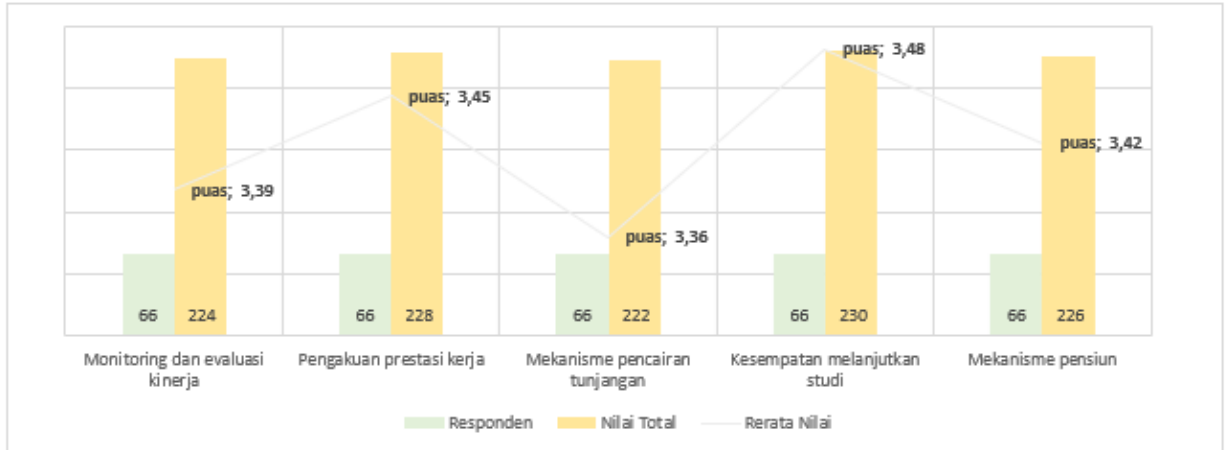
Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	66	230	3,48	Very satisfied
Benefits of the cooperation carried out	66	232	3,52	Very satisfied
Sustainability of the cooperation program	66	232	3,52	Very satisfied
Results of the cooperation program	66	231	3,50	Very satisfied
Performance of the cooperation partner	66	231	3,50	Very satisfied
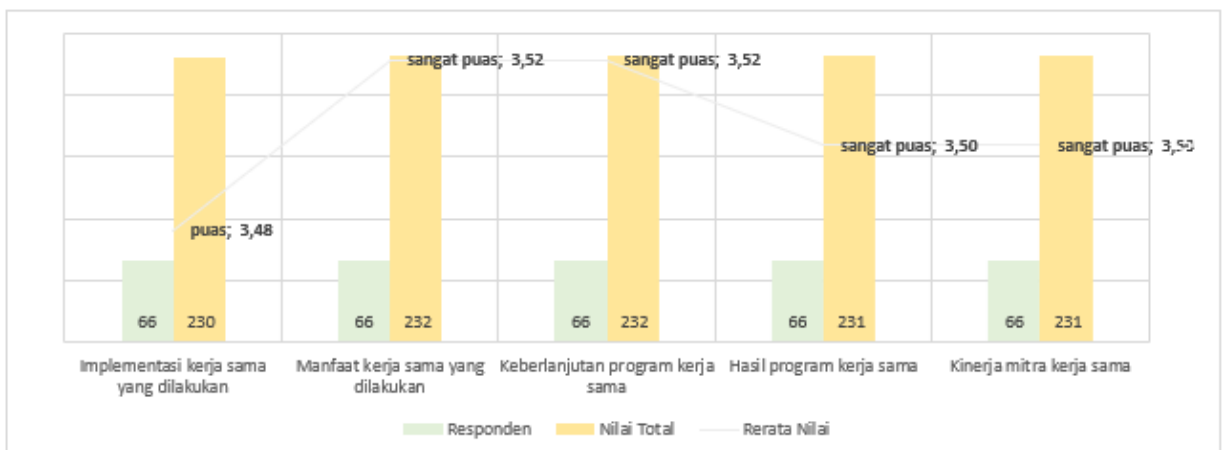
4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
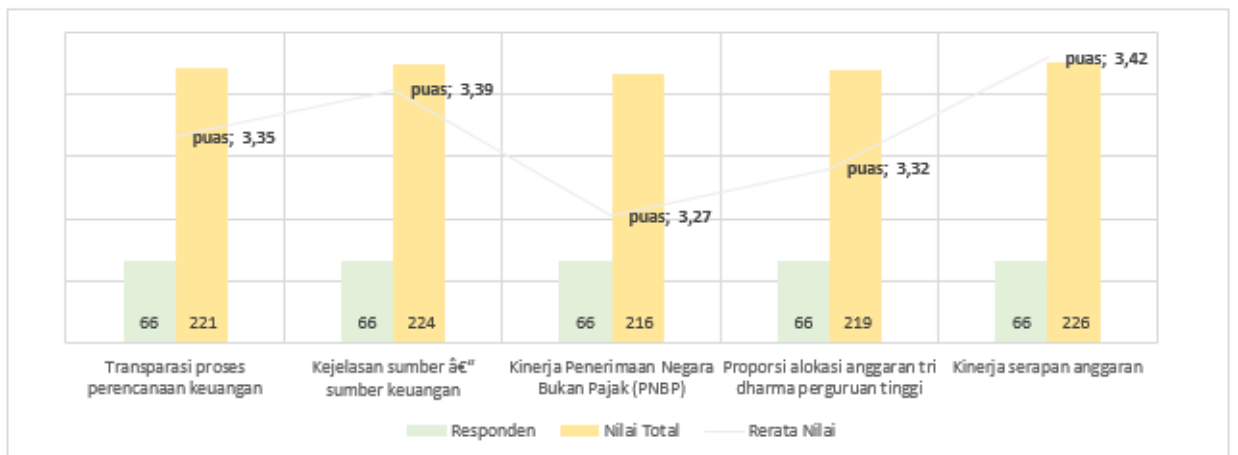
Satisfaction Instrument	Respondent	Total Score	Average Score	
Recognition of student achievements	66	226	3,42	satisfied
Appreciation of student achievements	66	228	3,45	satisfied
Student achievement outcomes	66	226	3,42	satisfied
Development of student achievements	66	225	3,41	satisfied
Student determination to achieve	66	220	3,33	satisfied
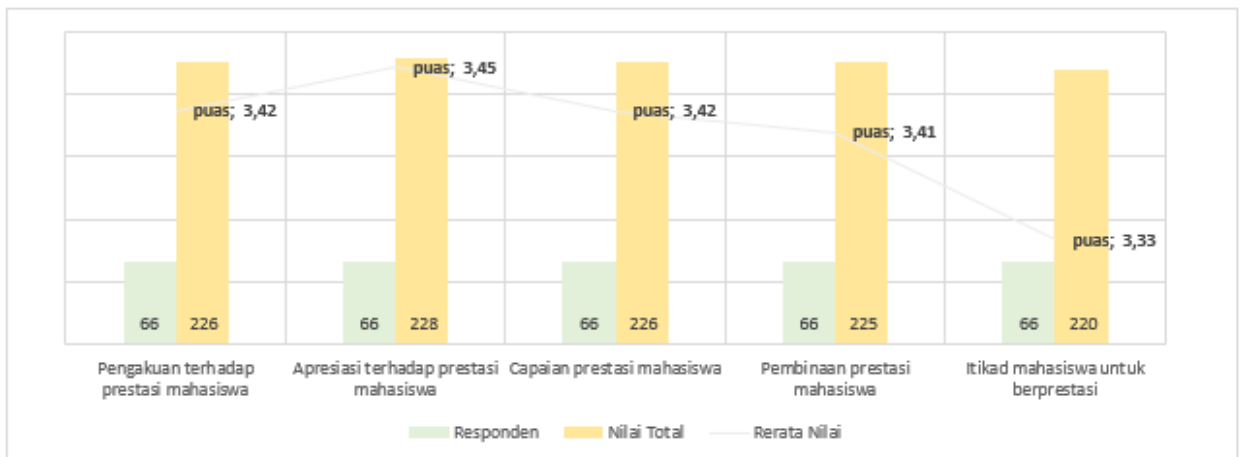
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	66	224	3,39	satisfied
Recognition of work performance	66	228	3,45	satisfied
Mechanism for benefit disbursement	66	222	3,36	satisfied
Opportunity to continue studies	66	230	3,48	satisfied
Retirement mechanism	66	226	3,42	satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
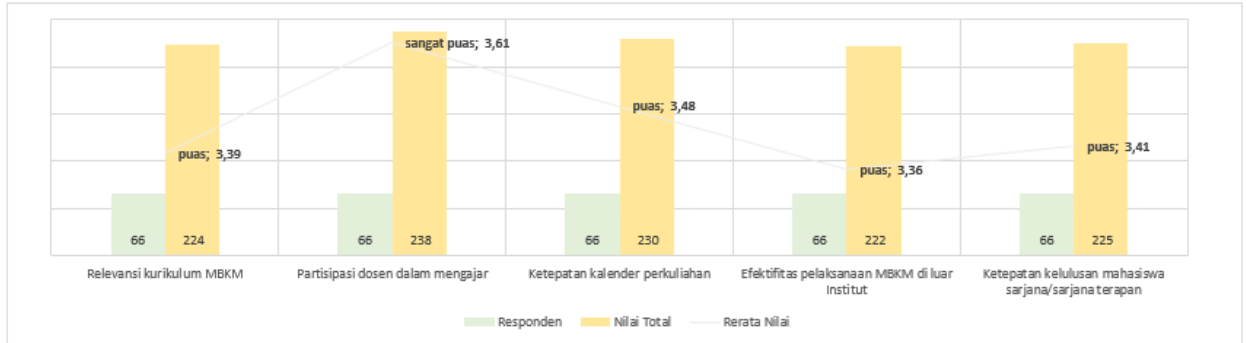
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of financial planning process	66	221	3,35	satisfied
Clarity of financial sources	66	224	3,39	satisfied
Performance of Non-Tax State Revenue (PNBP)	66	216	3,27	satisfied
Proportion of budget allocation for the tri dharma of higher education	66	219	3,32	satisfied
Performance of budget absorption	66	226	3,42	satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure

Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph

below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
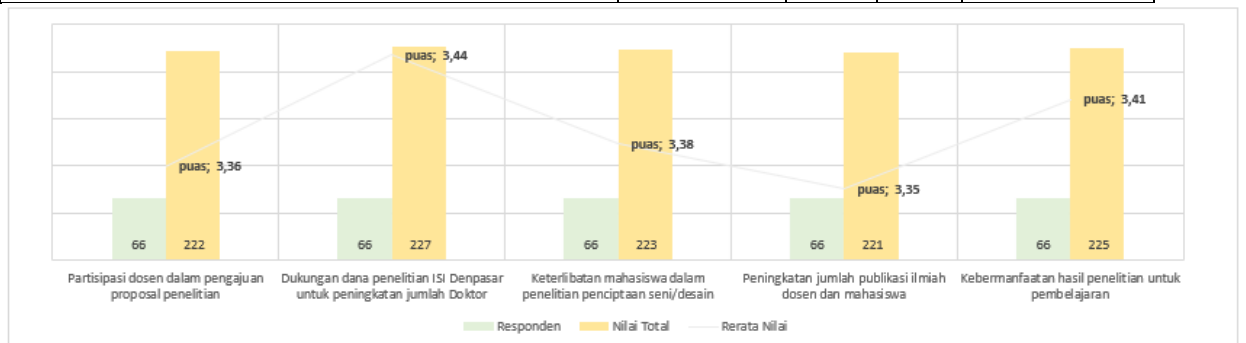
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	66	211	3,20	satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	66	213	3,23	satisfied
Maintenance of facilities and infrastructure	66	207	3,14	satisfied
Performance of educational facilities and infrastructure management	66	213	3,23	satisfied
Accuracy of facilities and infrastructure usage	66	216	3,27	satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	66	224	3,39	satisfied
Lecturer participation in teaching	66	238	3,61	satisfied
Accuracy of the academic calendar	66	230	3,48	satisfied
Effectiveness of MBKM implementation outside the Institute	66	222	3,36	satisfied
Accuracy of undergraduate/applied undergraduate student graduation	66	225	3,41	satisfied

9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	66	222	3,36	satisfied
Research funding support from ISI Denpasar for increasing the number of Doctors	66	227	3,44	satisfied
Student involvement in research on art/design creation	66	223	3,38	satisfied
Increase in the number of scientific publications by lecturers and students	66	221	3,35	satisfied
Usefulness of research results for learning	66	225	3,41	satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of community service, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4,, indicating a level of ' very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	66	229	3,47	satisfied

Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	66	236	3,58	Very satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	66	230	3,48	satisfied
Community service funding support from ISI Denpasar	66	231	3,50	Very satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	66	241	3,65	Very satisfied
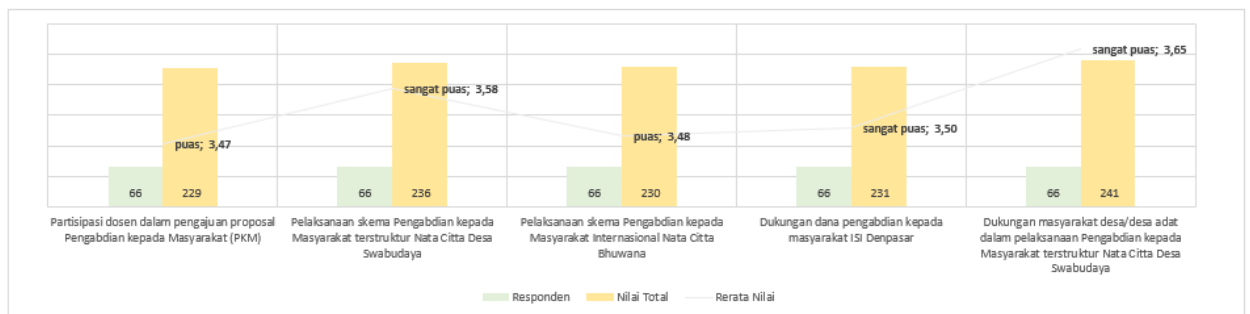
RESULTS OF SATISFACTION MEASUREMENT OF USERS STUDENT (ACTIVE) RESPONDENTS

1. Satisfaction Measurement of Governance
   Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	102	304	2,98	satisfied
Clarity of the main duties and functions of each position	102	298	2,92	satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	102	286	2,80	satisfied
Openness in making policies and decisions	102	297	2,91	satisfied
Proportional monitoring of employee performance	102	295	2,89	satisfied

2. Satisfaction Measurement of Management
   Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	102	292	2,86	satisfied
Access to information through the website: http://isi-dps.ac.id	102	297	2,91	satisfied
Friendliness in providing services	102	305	2,99	satisfied
Fairness in assigning tasks and authority	102	283	2,77	satisfied
Work atmosphere in the office	102	296	2,90	satisfied
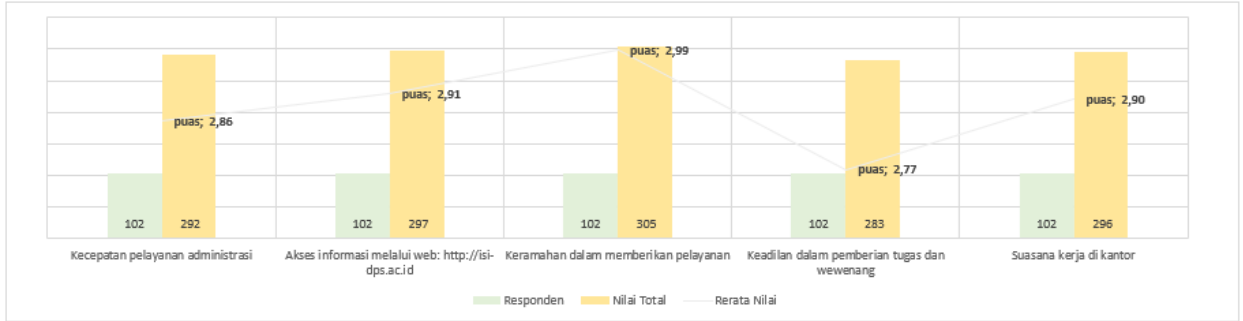
3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	102	302	2,96	satisfied
Benefits of the cooperation carried out	102	306	3,00	satisfied
Sustainability of the cooperation program	102	303	2,97	satisfied
Results of the cooperation program	102	305	2,99	satisfied
Performance of the cooperation partner	102	312	3,06	satisfied
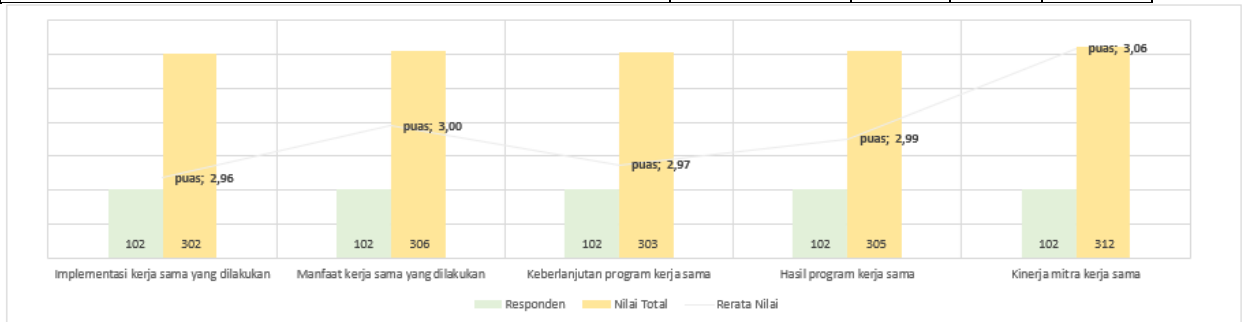
4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

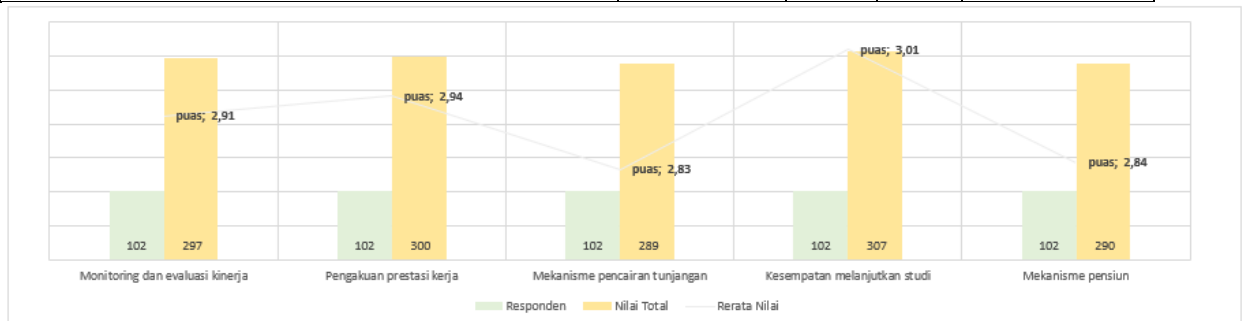| Satisfaction Instrument	Respondent	Total Score	Average Score	
Recognition of student achievements	102	304	2,98	satisfied
Appreciation of student achievements	102	299	2,93	satisfied
Student achievement outcomes	102	300	2,94	satisfied

Development of student achievements	102	293	2,87	satisfied
Student determination to achieve	102	299	2,93	satisfied
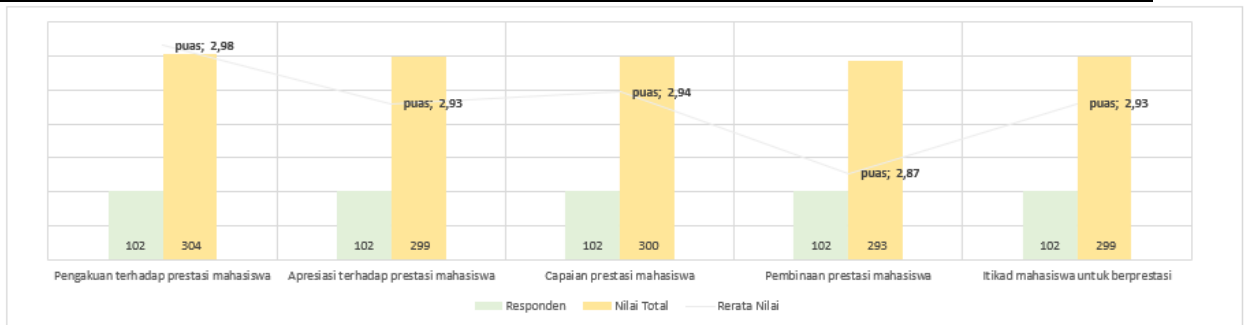
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

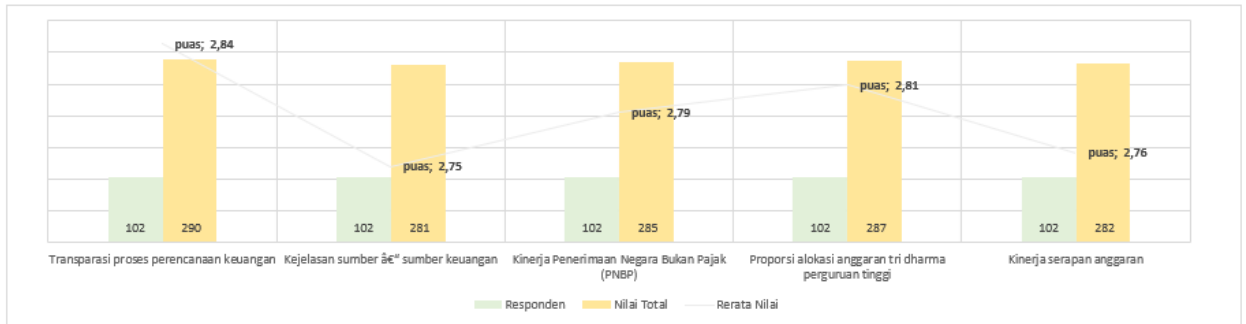| Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	102	297	2,91	satisfied
Recognition of work performance	102	300	2,94	satisfied
Mechanism for benefit disbursement	102	289	2,83	satisfied
Opportunity to continue studies	102	307	3,01	satisfied
Retirement mechanism	102	290	2,84	satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score

Transparency of financial planning process	102	290	2,84	satisfied
Clarity of financial sources	102	281	2,75	satisfied
Performance of Non-Tax State Revenue (PNBP)	102	285	2,79	satisfied
Proportion of budget allocation for the tri dharma of higher education	102	287	2,81	satisfied
Performance of budget absorption	102	282	2,76	satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure

Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

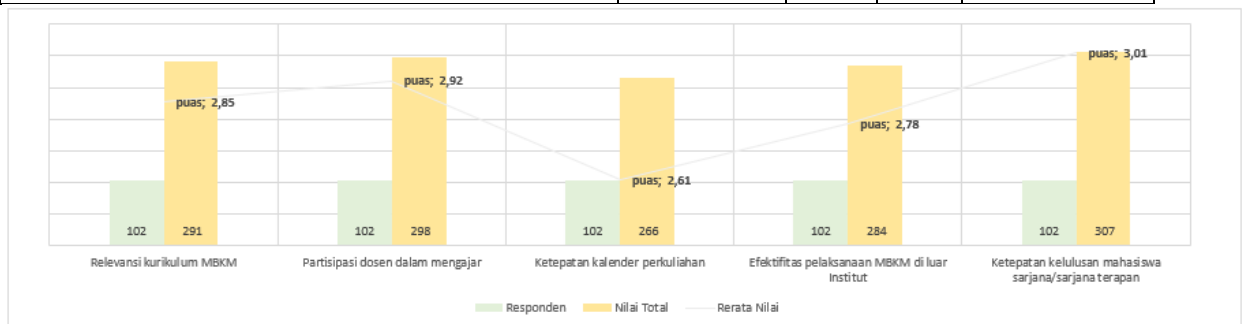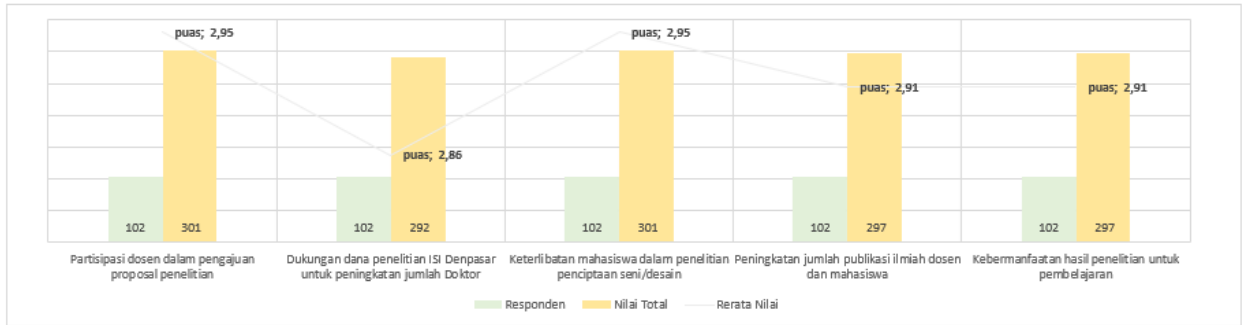| Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	102	282	2,76	satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	102	281	2,75	satisfied
Maintenance of facilities and infrastructure	102	276	2,71	satisfied
Performance of educational facilities and infrastructure management	102	285	2,79	satisfied
Accuracy of facilities and infrastructure usage	102	295	2,89	satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from

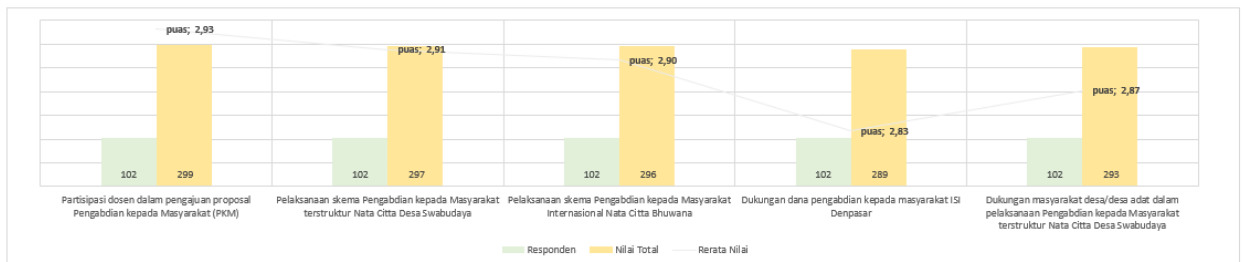the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	102	291	2,85	satisfied
Lecturer participation in teaching	102	298	2,92	satisfied
Accuracy of the academic calendar	102	266	2,61	satisfied
Effectiveness of MBKM implementation outside the Institute	102	284	2,78	satisfied
Accuracy of undergraduate/applied undergraduate student graduation	102	307	3,01	satisfied

9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	102	301	2,95	satisfied
Research funding support from ISI Denpasar for increasing the number of Doctors	102	292	2,86	satisfied
Student involvement in research on art/design creation	102	301	2,95	satisfied
Increase in the number of scientific publications by lecturers and students	102	297	2,91	satisfied
Usefulness of research results for learning	102	297	2,91	satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3.4, indicating a level of 'satisfied'

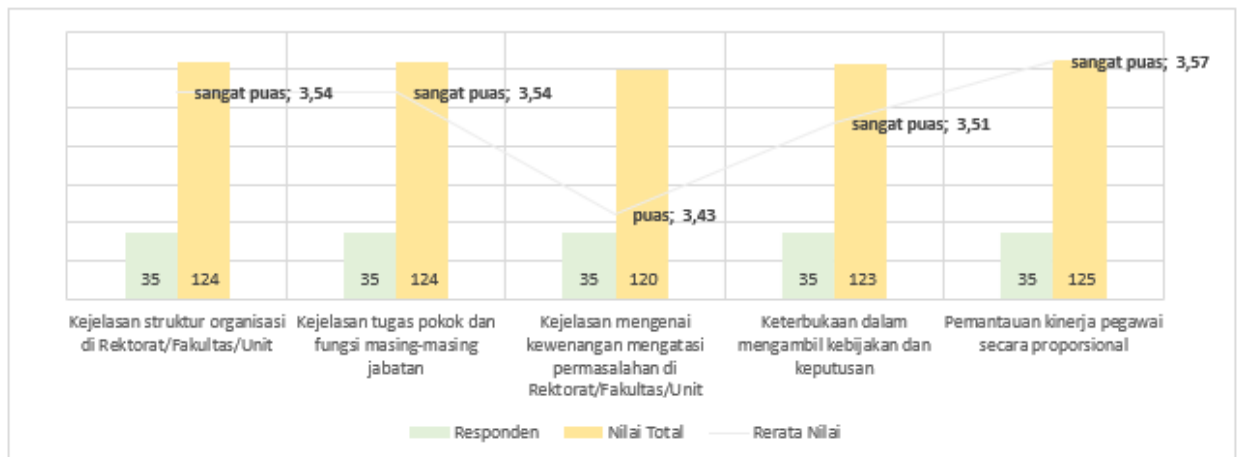| Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	102	299	2,93	satisfied
Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	102	297	2,91	satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	102	296	2,90	satisfied
Community service funding support from ISI Denpasar	102	289	2,83	satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	102	293	2,87	satisfied

RESULTS OF SATISFACTION MEASUREMENT OF USERS MBKM PARTNER RESPONDENTS

1. Satisfaction Measurement of Governance
Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 3.5 to 4, indicating a level of 'very satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	35	124	3,54	Very satisfied
Clarity of the main duties and functions of each position	35	124	3,54	Very satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	35	120	3,43	satisfied
Openness in making policies and decisions	35	123	3,51	Very satisfied
Proportional monitoring of employee performance	35	125	3,57	Very satisfied

2. Satisfaction Measurement of Management
Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	35	121	3,46	satisfied
Access to information through the website: http://isi-dps.ac.id	35	120	3,43	satisfied
Friendliness in providing services	35	128	3,66	Very satisfied

Fairness in assigning tasks and authority	35	121	3,46	satisfied
Work atmosphere in the office	35	123	3,51	Very satisfied
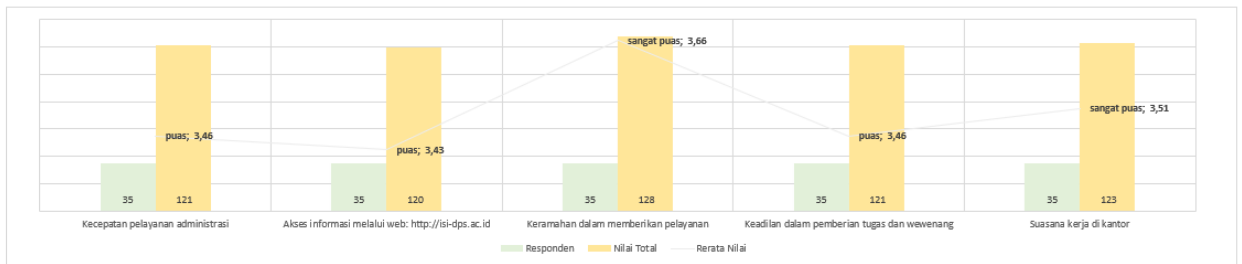
3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculations on the measurement of collaboration satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	35	127	3,63	Very satisfied
Benefits of the cooperation carried out	35	133	3,80	Very satisfied
Sustainability of the cooperation program	35	131	3,74	Very satisfied
Results of the cooperation program	35	125	3,57	Very satisfied
Performance of the cooperation partner	35	128	3,66	Very satisfied
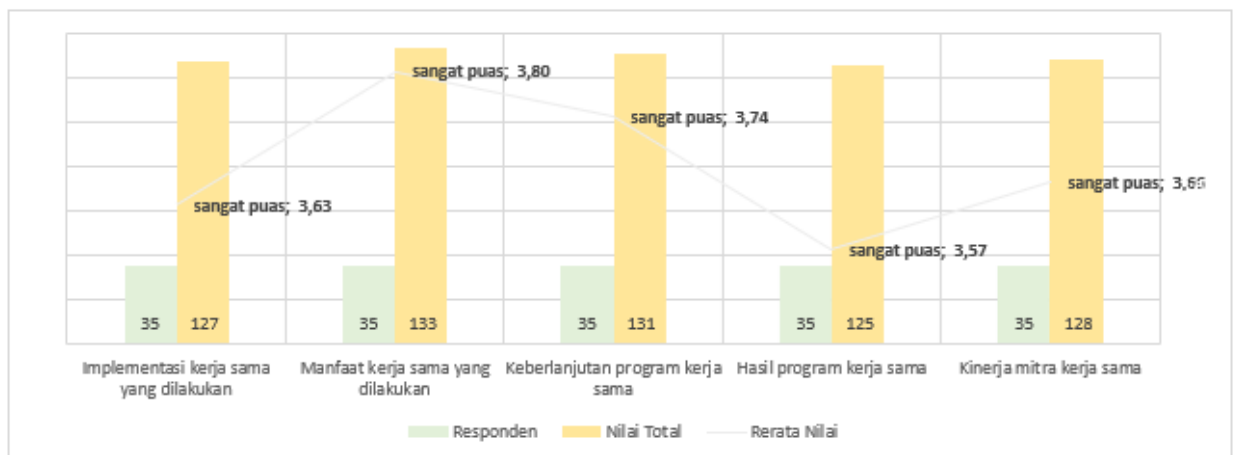
4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

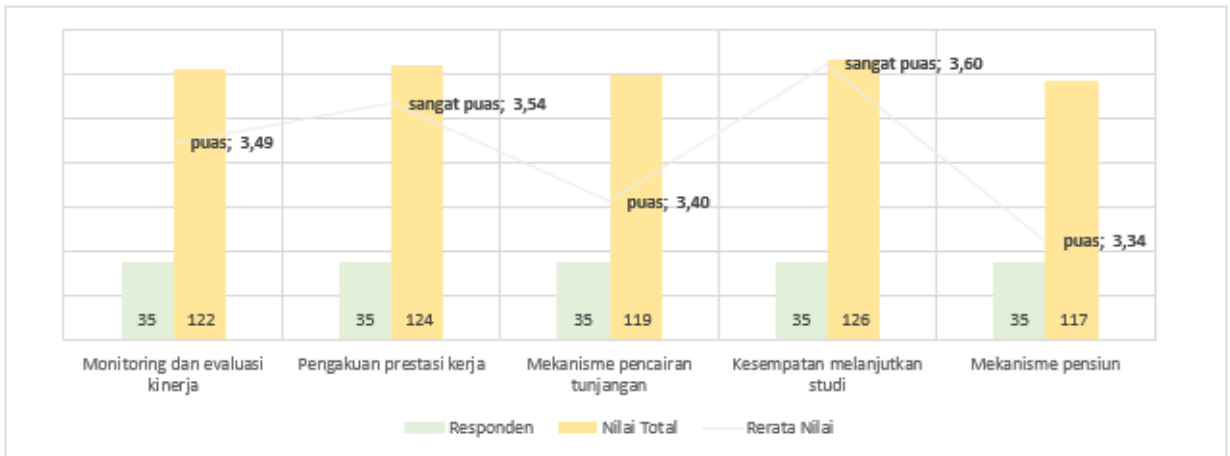| Satisfaction Instrument	Respondent	Total Score	Average Score	
Recognition of student achievements	35	124	3,54	Very satisfied
Appreciation of student achievements	35	126	3,60	Very satisfied
Student achievement outcomes	35	126	3,60	Very satisfied
Development of student achievements	35	129	3,69	Very satisfied
Student determination to achieve	35	125	3,57	Very satisfied
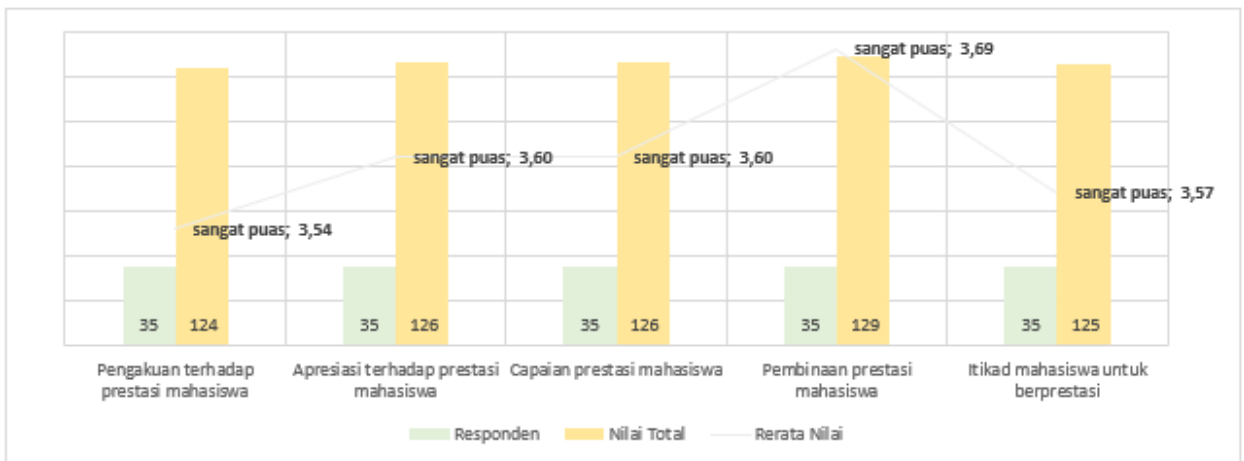
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	35	122	3,49	satisfied
Recognition of work performance	35	124	3,54	Very satisfied
Mechanism for benefit disbursement	35	119	3,40	satisfied

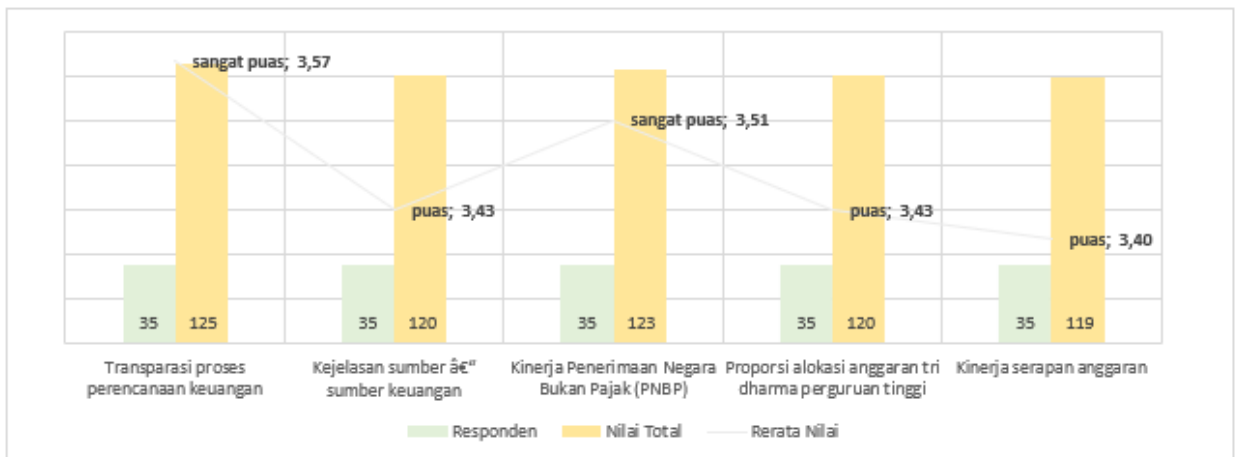|	35	126	3,60	Very satisfied
Opportunity to continue studies	35	126	3,60	Very satisfied
Retirement mechanism	35	117	3,34	satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
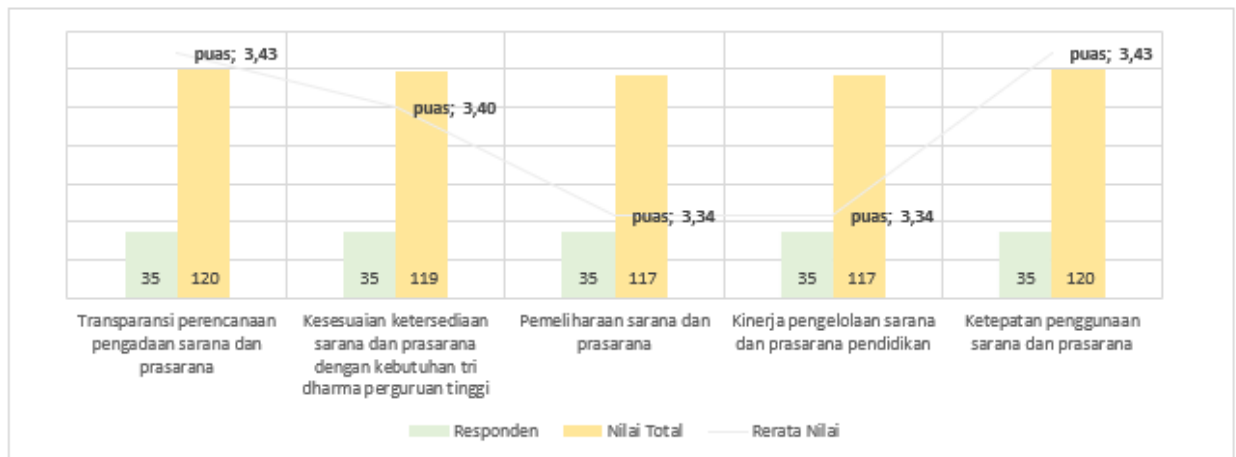
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of financial planning process	35	125	3,57	Very satisfied
Clarity of financial sources	35	120	3,43	satisfied
Performance of Non-Tax State Revenue (PNBP)	35	123	3,51	Very satisfied
Proportion of budget allocation for the tri dharma of higher education	35	120	3,43	satisfied
Performance of budget absorption	35	119	3,40	satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure

Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'
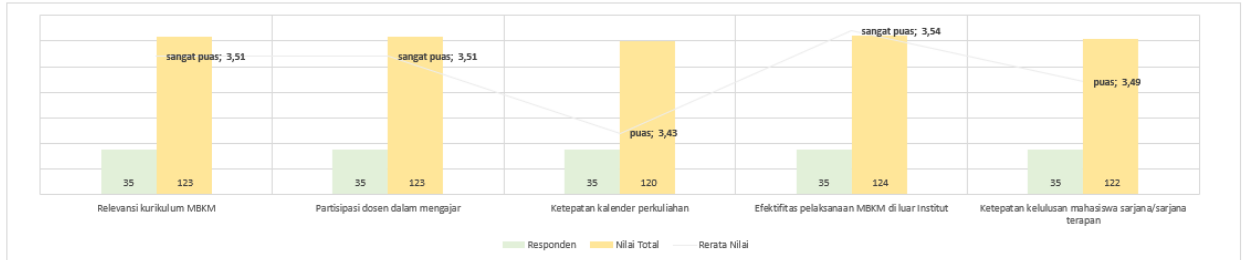
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	35	120	3,43	satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	35	119	3,40	satisfied
Maintenance of facilities and infrastructure	35	117	3,34	satisfied
Performance of educational facilities and infrastructure management	35	117	3,34	satisfied
Accuracy of facilities and infrastructure usage	35	120	3,43	satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
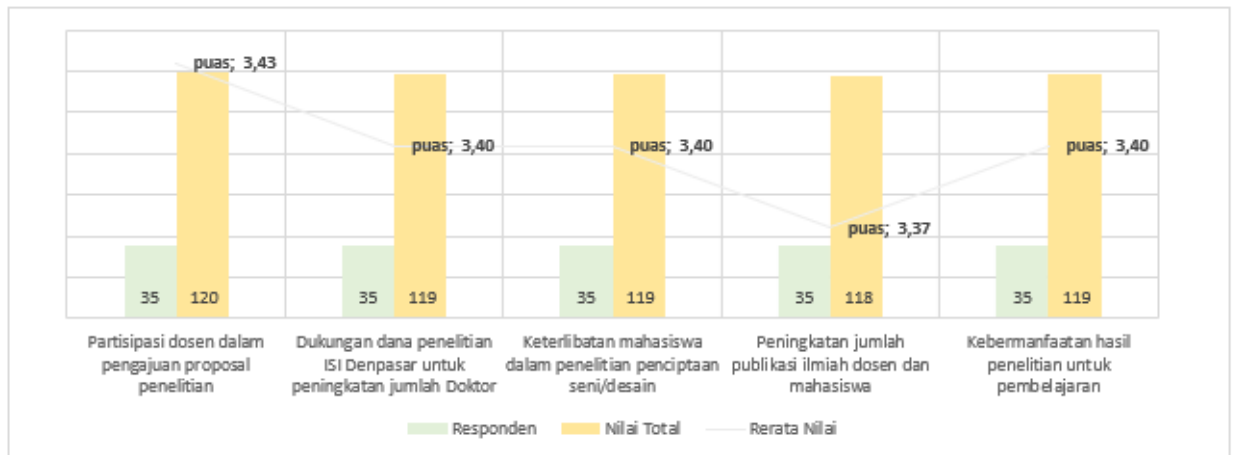
Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	35	123	3,51	Very satisfied
Lecturer participation in teaching	35	123	3,51	Very satisfied
Accuracy of the academic calendar	35	120	3,43	satisfied
Effectiveness of MBKM implementation outside the Institute	35	124	3,54	Very satisfied
Accuracy of undergraduate/applied undergraduate student graduation	35	122	3,49	satisfied

9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3.4, indicating a level of 'satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	35	120	3,43	satisfied
Research funding support from ISI Denpasar for increasing the number of Doctors	35	119	3,40	satisfied
Student involvement in research on art/design creation	35	119	3,40	satisfied
Increase in the number of scientific publications by lecturers and students	35	118	3,37	satisfied
Usefulness of research results for learning	35	119	3,40	satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of community service, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4,, indicating a level of ' very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	35	124	3,54	Very satisfied

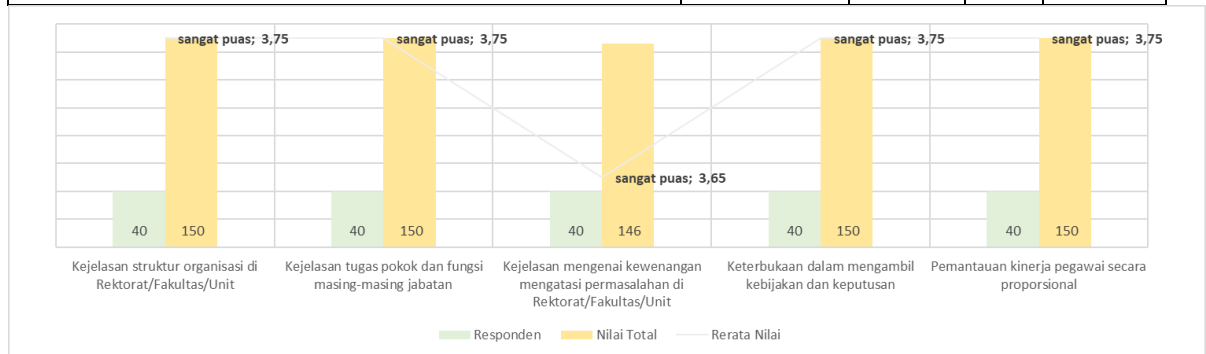|				
Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	35	126	3,60	Very satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	35	124	3,54	Very satisfied
Community service funding support from ISI Denpasar	35	123	3,51	Very satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	35	126	3,60	Very satisfied
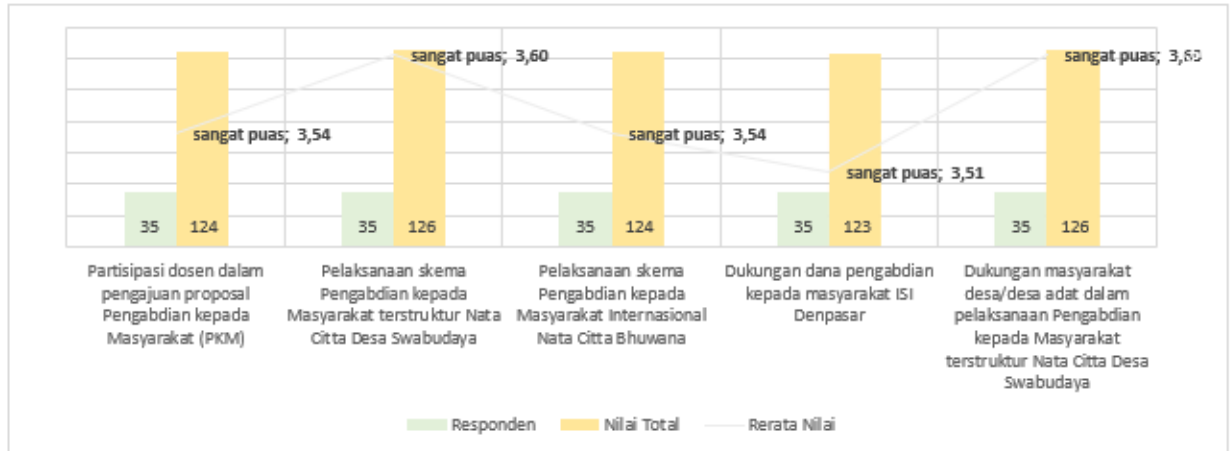
RESULTS OF SATISFACTION MEASUREMENT OF USERS EMPLOYER OF GRADUATES RESPONDENTS

1. Satisfaction Measurement of Governance
    Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 3.5 to 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	40	150	3,75	Very satisfied
Clarity of the main duties and functions of each position	40	150	3,75	Very satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	40	146	3,65	satisfied
Openness in making policies and decisions	40	150	3,75	Very satisfied
Proportional monitoring of employee performance	40	150	3,75	Very satisfied

2. Satisfaction Measurement of Management
    Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
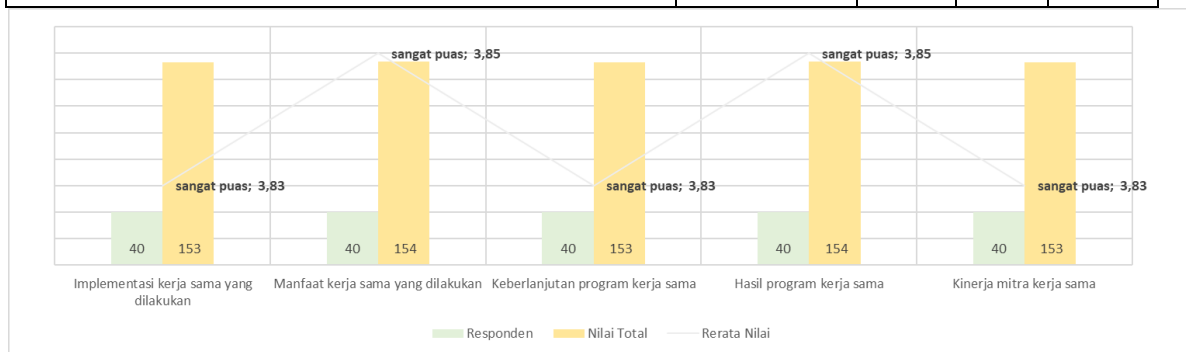
Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	40	150	3,75	satisfied
Access to information through the website: http://isi-dps.ac.id	40	152	3,80	satisfied
Friendliness in providing services	40	151	3,78	Very satisfied
Fairness in assigning tasks and authority	40	149	3,73	satisfied
Work atmosphere in the office	40	148	3,70	Very satisfied
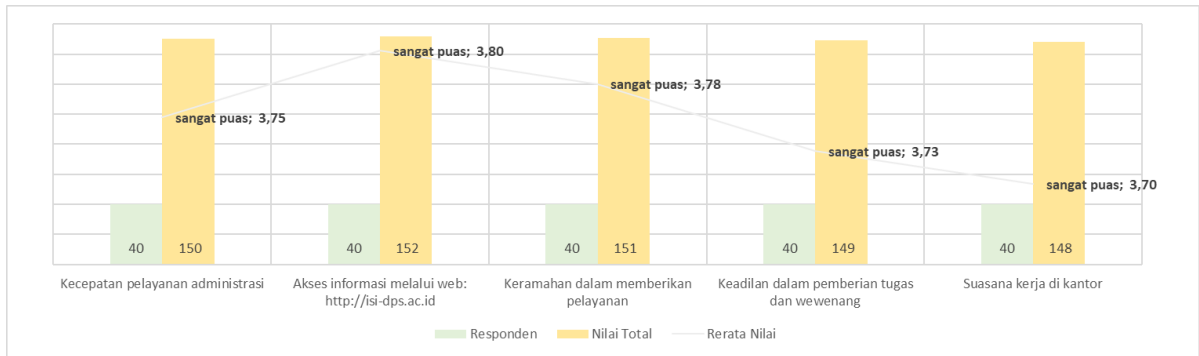
3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculations on the measurement of collaboration satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

| Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	40	153	3,83	Very satisfied
Benefits of the cooperation carried out	40	154	3,85	Very satisfied
Sustainability of the cooperation program	40	153	3,83	Very satisfied
Results of the cooperation program	40	154	3,85	Very satisfied
Performance of the cooperation partner	40	153	3,83	Very satisfied

4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score

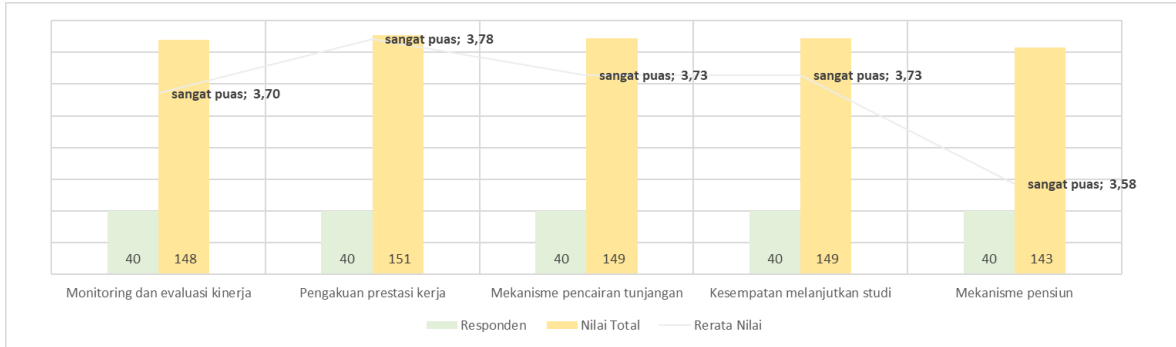|				
Recognition of student achievements	40	149	3,73	Very satisfied
Appreciation of student achievements	40	150	3,75	Very satisfied
Student achievement outcomes	40	149	3,73	Very satisfied
Development of student achievements	40	149	3,73	Very satisfied
Student determination to achieve	40	148	3,70	Very satisfied
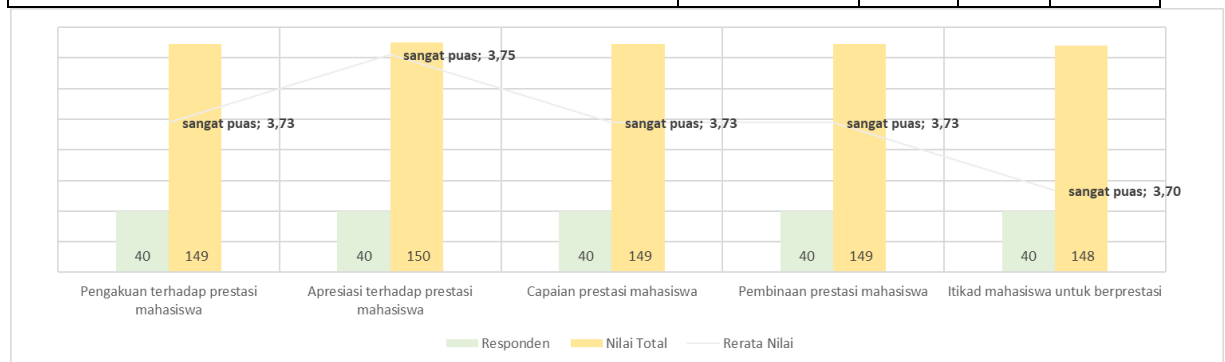
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
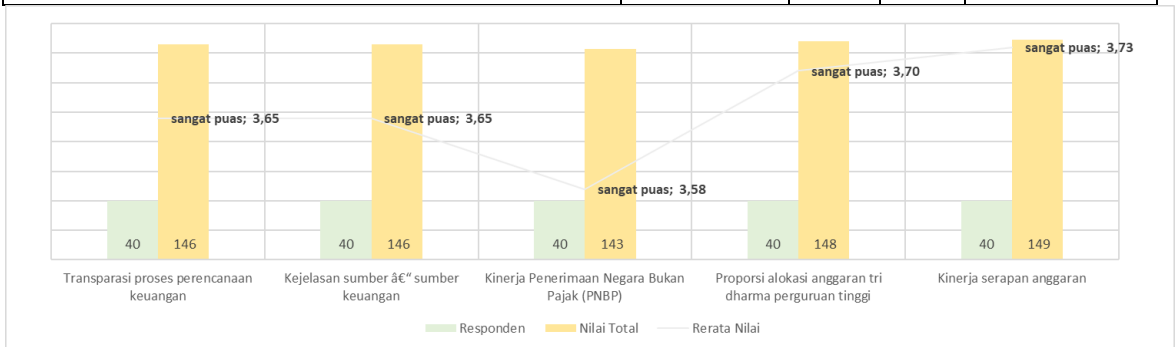
Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	40	148	3,70	Very satisfied
Recognition of work performance	40	151	3,78	Very satisfied
Mechanism for benefit disbursement	40	149	3,73	Very satisfied
Opportunity to continue studies	40	149	3,73	Very satisfied
Retirement mechanism	40	143	3,58	Very satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

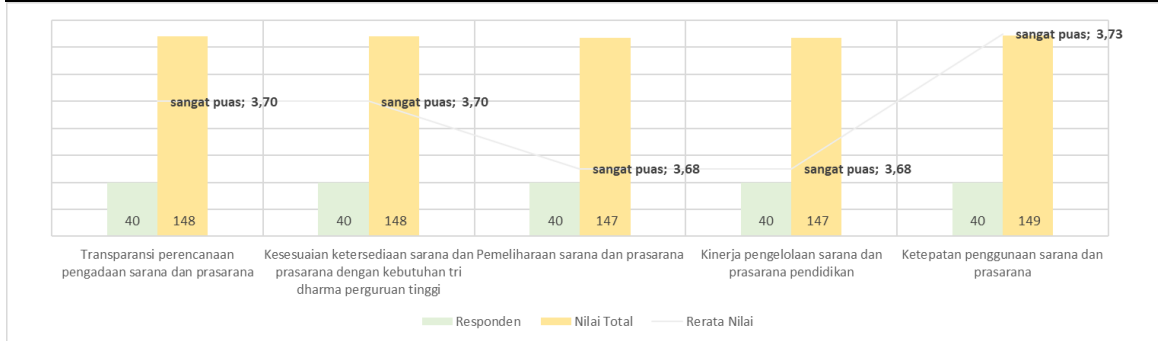| Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of financial planning process	40	146	3,65	Very satisfied
Clarity of financial sources	40	146	3,65	Very satisfied
Performance of Non-Tax State Revenue (PNBP)	40	143	3,58	Very satisfied
Proportion of budget allocation for the tri dharma of higher education	40	148	3,70	Very satisfied
Performance of budget absorption	40	149	3,73	Very satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure

Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

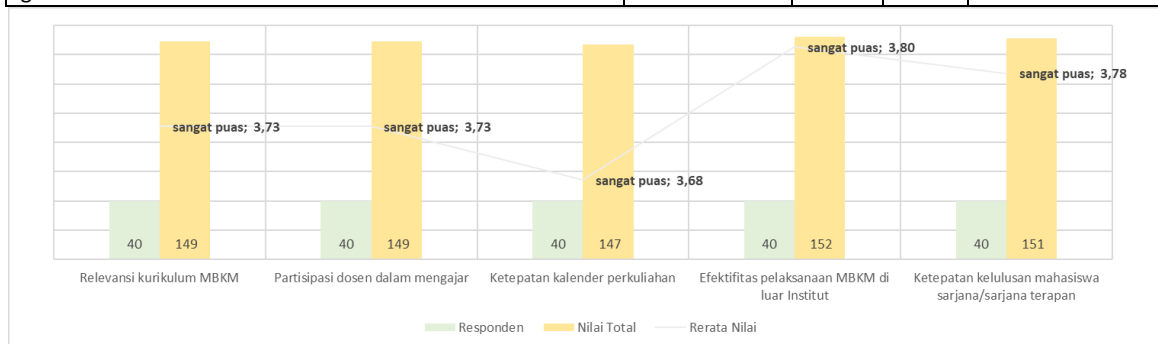| Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	40	148	3,70	Very satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	40	148	3,70	Very satisfied

Maintenance of facilities and infrastructure	40	147	3,68	Very satisfied
Performance of educational facilities and infrastructure management	40	147	3,68	Very satisfied
Accuracy of facilities and infrastructure usage	40	149	3,73	Very satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
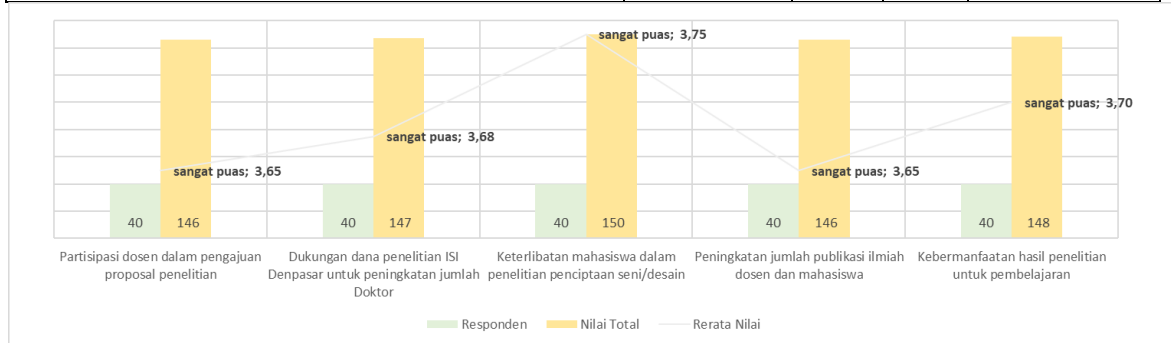
Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	40	149	3,73	Very satisfied
Lecturer participation in teaching	40	149	3,73	Very satisfied
Accuracy of the academic calendar	40	147	3,68	Very satisfied
Effectiveness of MBKM implementation outside the Institute	40	152	3,80	Very satisfied
Accuracy of undergraduate/applied undergraduate student graduation	40	151	3,78	Very satisfied

9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	40	146	3,65	Very satisfied
Research funding support from ISI Denpasar for increasing the number of Doctors	40	147	3,68	Very satisfied
Student involvement in research on art/design creation	40	150	3,75	Very satisfied
Increase in the number of scientific publications by lecturers and students	40	146	3,65	Very satisfied
Usefulness of research results for learning	40	148	3,70	Very satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of community service, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4,, indicating a level of ' very satisfied'

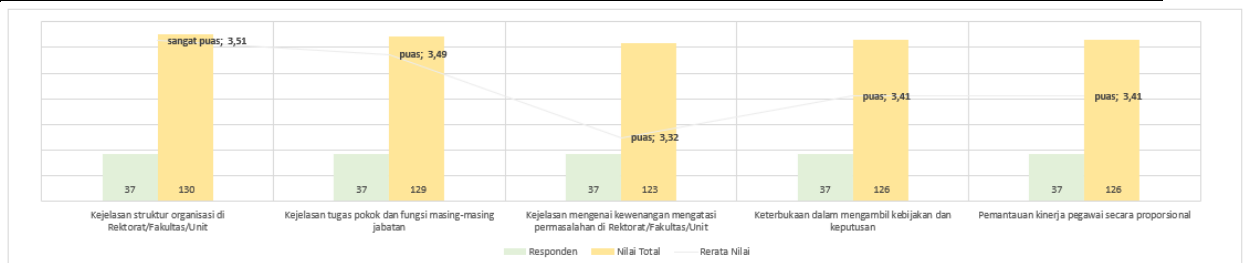| Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	40	147	3,68	Very satisfied
Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	40	150	3,75	Very satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	40	149	3,73	Very satisfied
Community service funding support from ISI Denpasar	40	148	3,70	Very satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	40	151	3,78	Very satisfied
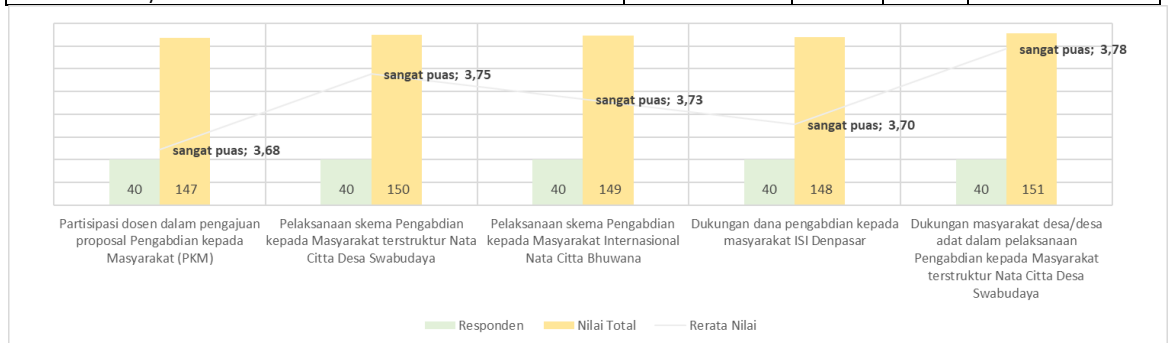
RESULTS OF SATISFACTION MEASUREMENT OF USERS EDUCATIONAL STAFF RESPONDENTS

1. Satisfaction Measurement of Governance
    Based on the analysis results from the calculation of the governance satisfaction measurement, the results can be seen in the table and graph below. From the 5 (five) sub-indicators, the average values range from 2.5 to 3, 4, indicating a level of 'satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Clarity of the organizational structure in the Rectorate/Faculty/Unit	37	130	3,51	Very satisfied
Clarity of the main duties and functions of each position	37	129	3,49	satisfied
Clarity regarding the authority to address issues in the Rectorate/Faculty/Unit	37	123	3,32	satisfied
Openness in making policies and decisions	37	126	3,41	satisfied
Proportional monitoring of employee performance	37	126	3,41	satisfied

2. Satisfaction Measurement of Management
    Based on the analysis results from the calculations on the governance satisfaction measurement, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Speed of administrative services	37	131	3,54	Very satisfied
Access to information through the website: http://isi-dps.ac.id	37	133	3,59	Very satisfied
Friendliness in providing services	37	132	3,57	Very satisfied
Fairness in assigning tasks and authority	37	125	3,38	satisfied
Work atmosphere in the office	37	132	3,57	Very satisfied
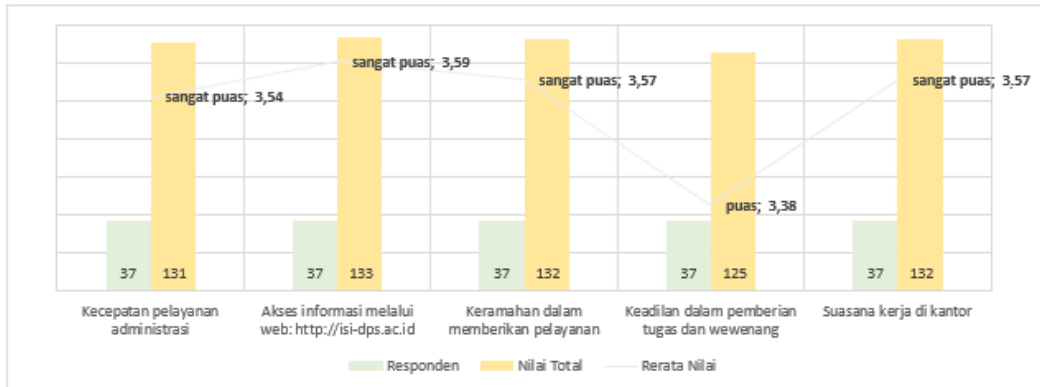
3. Satisfaction Measurement of Cooperation

Based on the analysis results from the calculations on the measurement of collaboration satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Implementation of the cooperation carried out	37	134	3,62	Very satisfied
Benefits of the cooperation carried out	37	132	3,57	Very satisfied
Sustainability of the cooperation program	37	131	3,54	Very satisfied
Results of the cooperation program	37	131	3,54	Very satisfied
Performance of the cooperation partner	37	131	3,54	Very satisfied
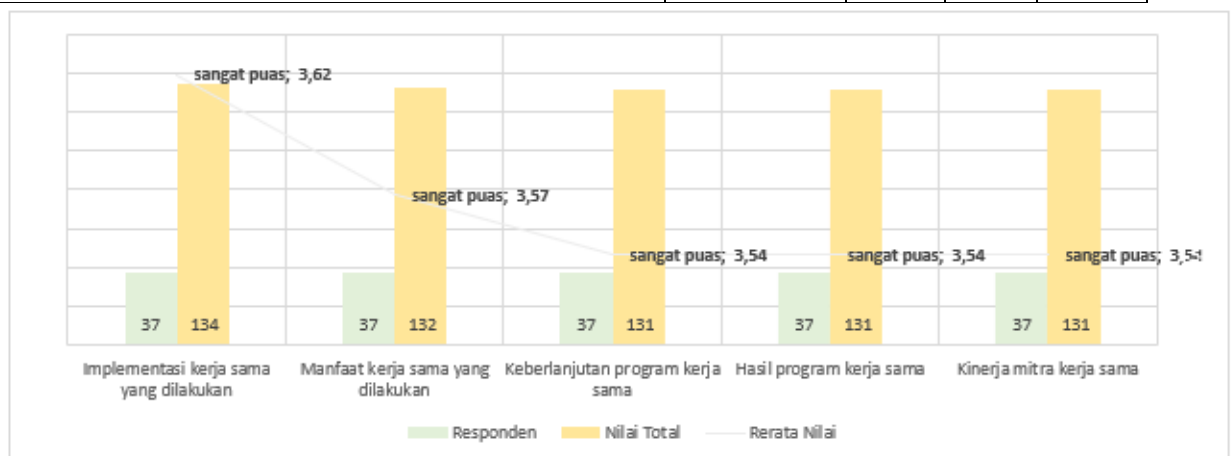
4. Satisfaction Measurement of Student Achievement

Based on the analysis results from the calculations on the measurement of student achievement satisfaction, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'

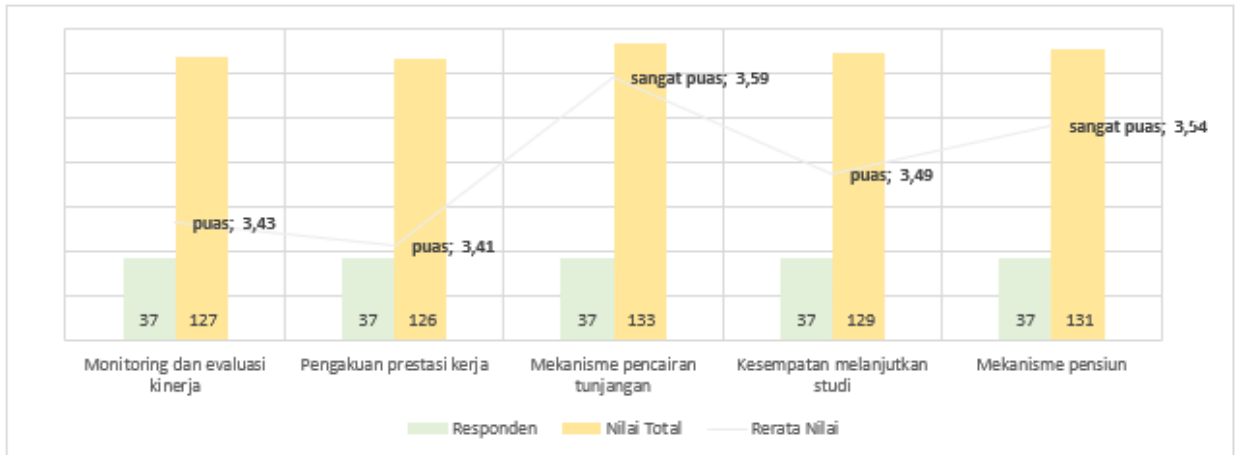| Satisfaction Instrument	Respondent	Total Score	Average Score	
Recognition of student achievements	37	133	3,59	Very satisfied
Appreciation of student achievements	37	131	3,54	Very satisfied
Student achievement outcomes	37	132	3,57	Very satisfied
Development of student achievements	37	130	3,51	Very satisfied
Student determination to achieve	37	132	3,57	Very satisfied
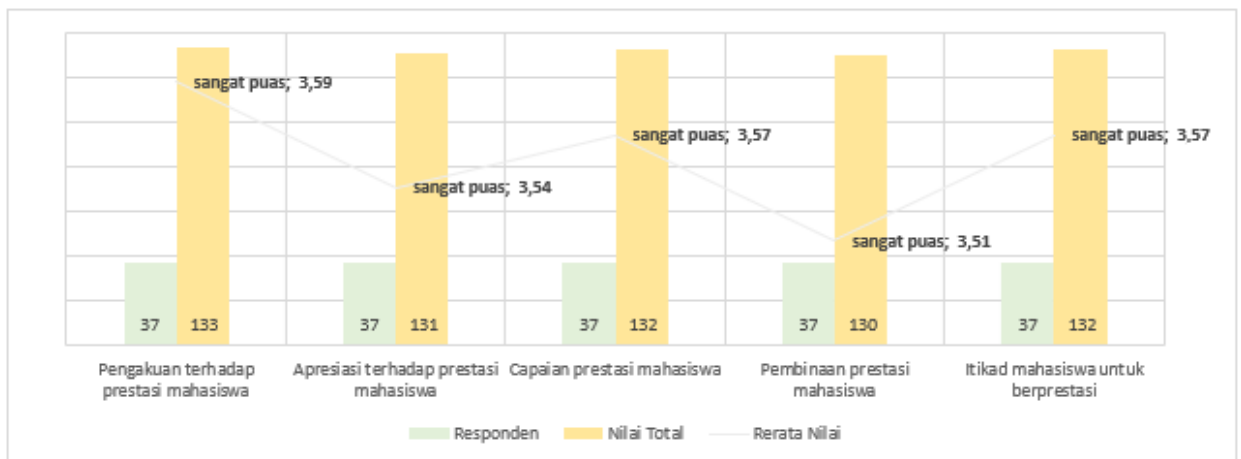
5. Satisfaction Measurement of Human Resources Performance

Based on the analysis results from the calculations on the measurement of satisfaction regarding human resource performance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3,4, indicating a level of 'satisfied'

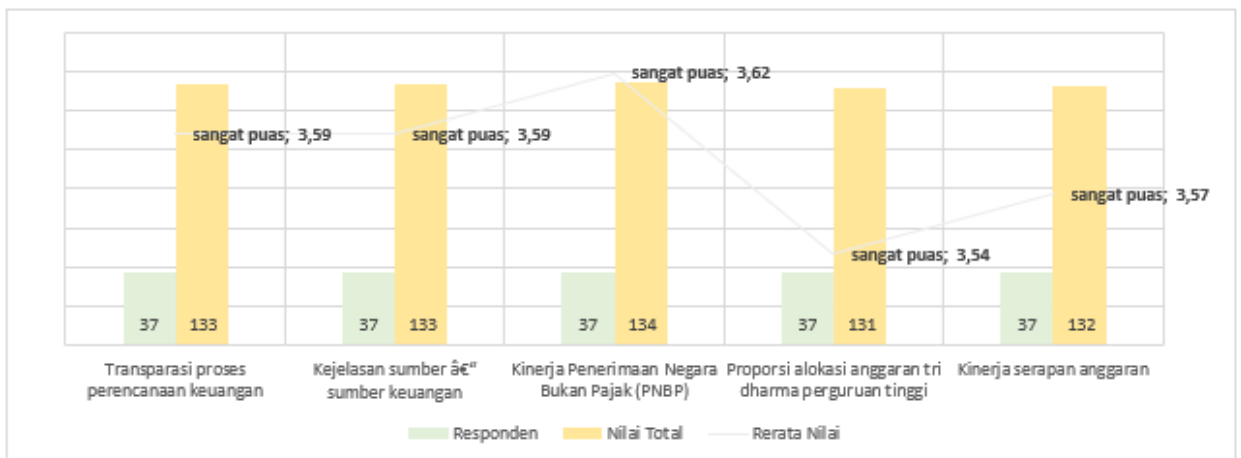| Satisfaction Instrument	Respondent	Total Score	Average Score	
Performance monitoring and evaluation	37	127	3,43	satisfied
Recognition of work performance	37	126	3,41	satisfied
Mechanism for benefit disbursement	37	133	3,59	Very satisfied

Opportunity to continue studies	37	129	3,49	satisfied
Retirement mechanism	37	131	3,54	Very satisfied

6. Satisfaction Measurement of Financial Management

Based on the analysis results from the calculations on the measurement of satisfaction regarding financial governance, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
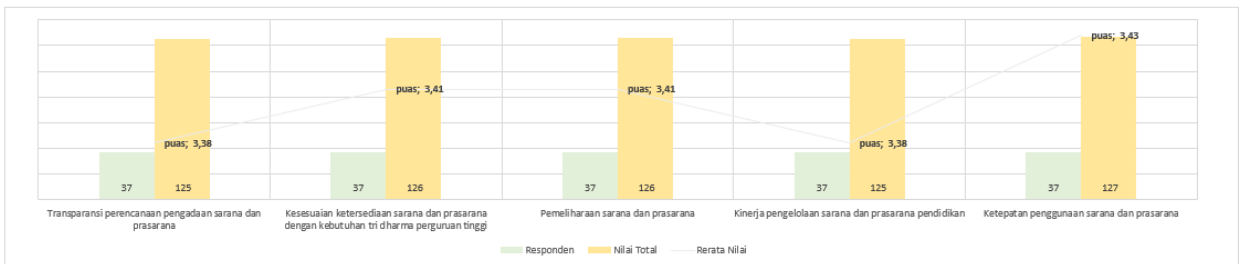
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of financial planning process	37	133	3,59	Very satisfied
Clarity of financial sources	37	133	3,59	Very satisfied
Performance of Non-Tax State Revenue (PNBP)	37	134	3,62	Very satisfied
Proportion of budget allocation for the tri dharma of higher education	37	131	3,54	Very satisfied
Performance of budget absorption	37	132	3,57	Very satisfied

7. Satisfaction Measurement of Availability of Facilities and Infrastructure

Based on the analysis results from the calculations on the measurement of satisfaction regarding the availability of facilities and infrastructure, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3,4, indicating a level of 'satisfied'
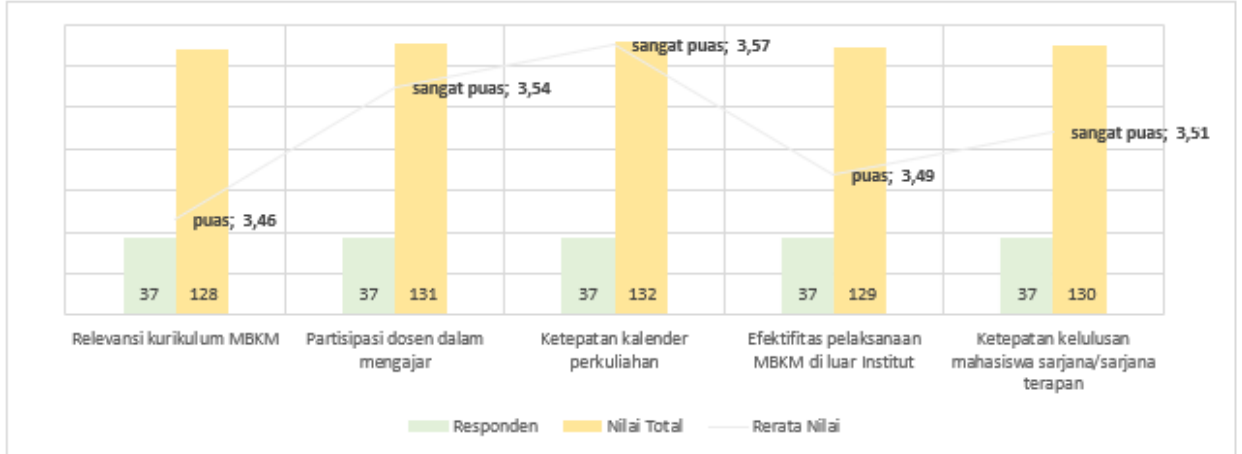
Satisfaction Instrument	Respondent	Total Score	Average Score	
Transparency of facilities and infrastructure procurement planning	37	125	3,38	satisfied
Alignment of facilities and infrastructure availability with the needs of the tri dharma of higher education	37	126	3,41	satisfied
Maintenance of facilities and infrastructure	37	126	3,41	satisfied
Performance of educational facilities and infrastructure management	37	125	3,38	satisfied
Accuracy of facilities and infrastructure usage	37	127	3,43	satisfied

8. Satisfaction Measurement of Educational Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of education, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 3.5 and 4, indicating a level of 'very satisfied'
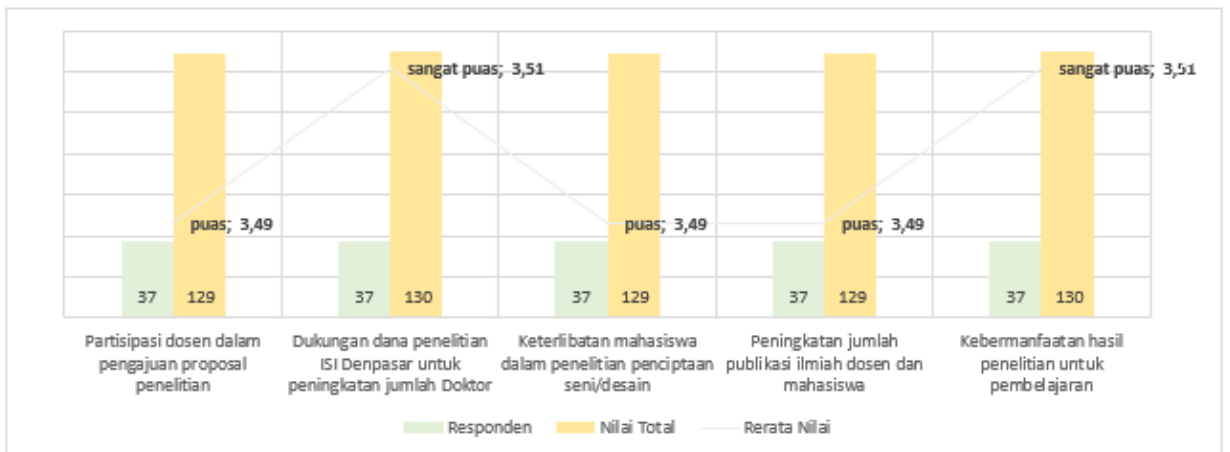
Satisfaction Instrument	Respondent	Total Score	Average Score	
Relevance of the MBKM curriculum	37	128	3,46	satisfied
Lecturer participation in teaching	37	131	3,54	Very satisfied
Accuracy of the academic calendar	37	132	3,57	Very satisfied
Effectiveness of MBKM implementation outside the Institute	37	129	3,49	satisfied
Accuracy of undergraduate/applied undergraduate student graduation	37	130	3,51	Very satisfied

9. Satisfaction Measurement of Research Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of research, it can be seen in the table and graph below, with the results from the 5 (five) sub-indicators showing an average score between 2.5 and 3,4, indicating a level of ' satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting research proposals	37	129	3,49	satisfied
Research funding support from ISI Denpasar for increasing the number of Doctors	37	130	3,51	Very satisfied
Student involvement in research on art/design creation	37	129	3,49	satisfied
Increase in the number of scientific publications by lecturers and students	37	129	3,49	satisfied
Usefulness of research results for learning	37	130	3,51	Very satisfied

10. Satisfaction Measurement of Community Service Administration

Based on the analysis results from the calculations on the measurement of satisfaction with the implementation of community service, it can be seen in the table and graph below, with the

results from the 5 (five) sub-indicators showing an average score between 3.5 and 4,, indicating a level of ' very satisfied'

Satisfaction Instrument	Respondent	Total Score	Average Score	
Lecturer participation in submitting Community Service (PKM) proposals	37	130	3,51	Very satisfied
Implementation of the structured Community Service scheme Nata Citta Desa Swabudaya	37	130	3,51	Very satisfied
Implementation of the International Community Service scheme Nata Citta Bhuwana	37	129	3,49	satisfied
Community service funding support from ISI Denpasar	37	130	3,51	Very satisfied
Support of village/customary village communities in the implementation of the structured Community Service Nata Citta Desa Swabudaya	37	133	3,59	Very satisfied